

Information about warranty & return

Return

You have the right to cancel your order up to 14 days after receiving your order without giving a reason. You will then be credited with the full order amount. Only the costs for return from your home to the web store are for your own account. If you use your right of withdrawal, the product with all accessories supplied and - if reasonably possible - in the original condition and packaging must be returned to us. To exercise this right, you can complete the form below and return it to ascension@ascension.eu. Or you can include it with the return shipment.

Returns exceptions

Damaged products cannot be returned.

Company details

Glass Materials and Training (acting as Ascension Europe International)
PO Box 66133
8831 Polis Chrysochous
Cyprus
BTW NUMMER CY10167286Y

Return address:

Ascension Europe International

FAO Adriana Imerini
PO Box 66133
8831 Polis Chrysochous
Cyprus

Cancellation Form

(Only complete and return this form if you want to cancel the contract)

To

Ascension Europe International
FAO Adriana Imerini
PO Box 66133
8831 Polis Chrysochous
Cyprus
or per e-mail: ascension@ascension.eu

I/We (*) below (*) hereby inform you that I/we (*) cancel our agreement concerning the sale of the following goods / delivery of the following service (*):

Ordered on (DD-MM-YYYY)

Customer name(s)

Customers address

Date (DD-MM-YYYY):

Received on (DD-MM-YYYY)

Order number

IBAN Number + account name

Signature (**)

(*) Strike out where not applicable.

(**) Only when this form is submitted on paper